

Become an Inclusive Leader



Dr. Steven Jones

CEO
JONES



JONES

Our Mission

To develop leaders and organizational systems that counter oppression through diversity, inclusion & organizational excellence



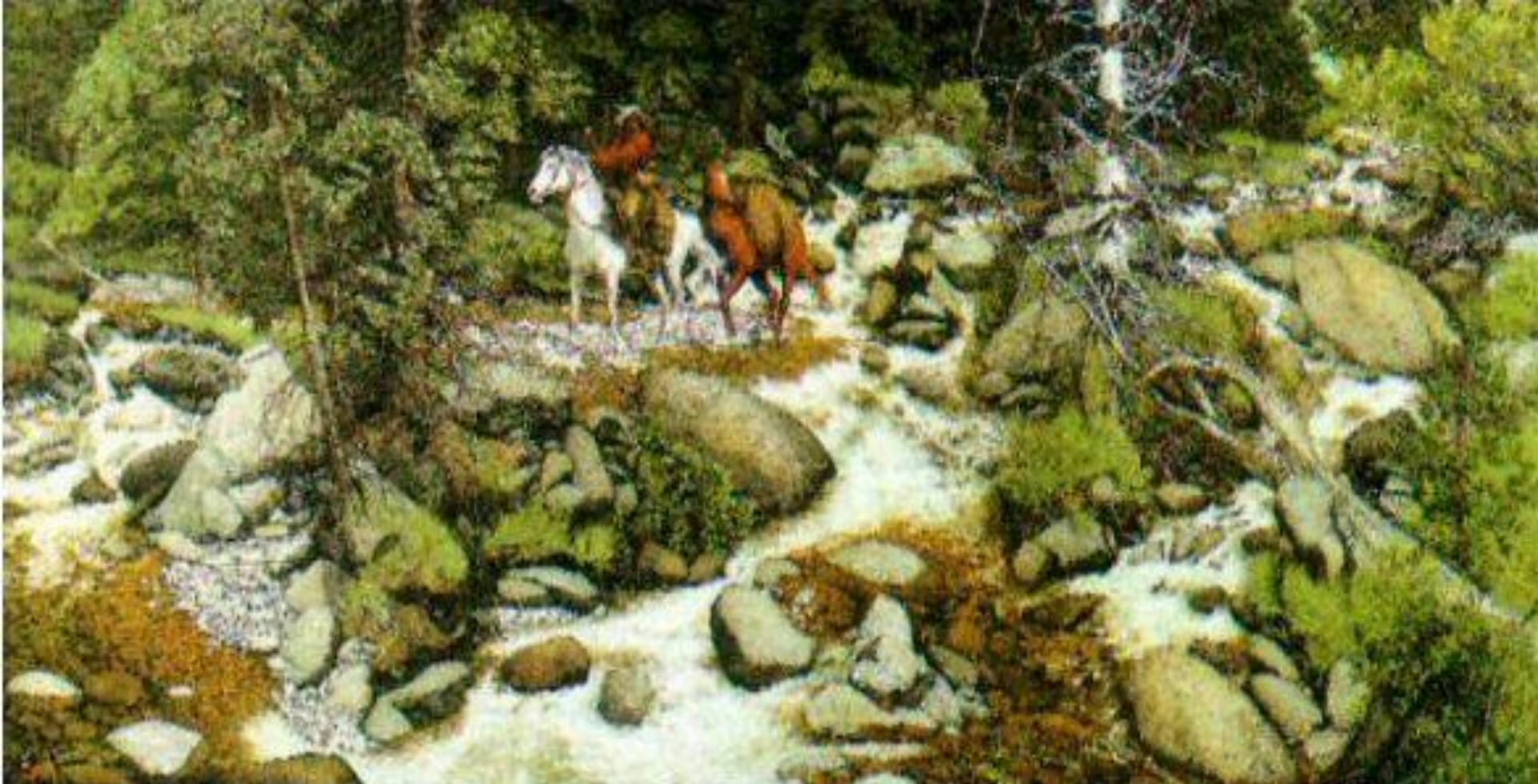
Our clients include:



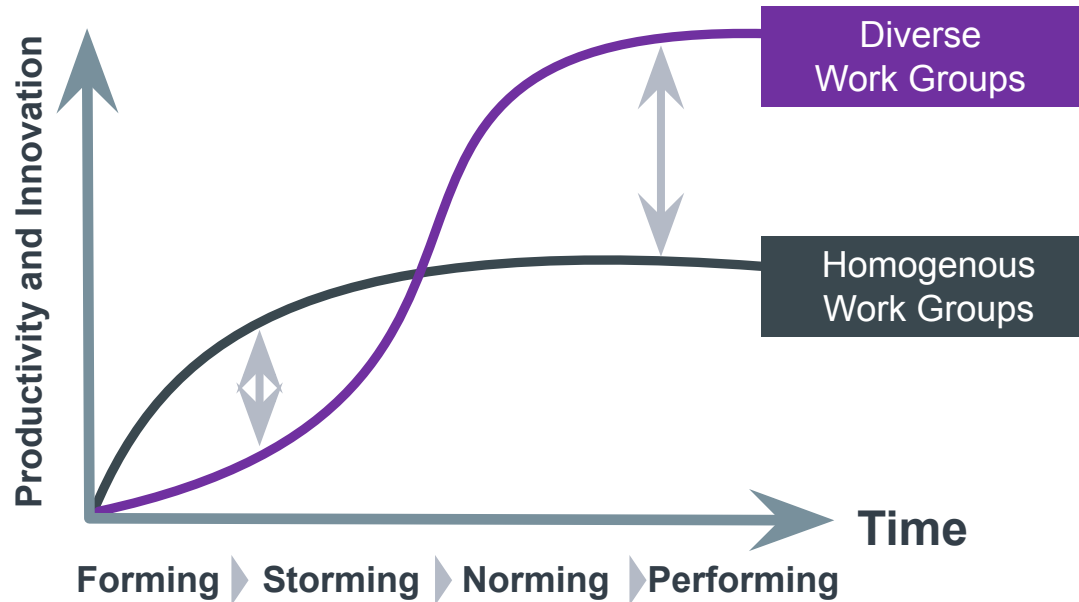
www.JonesInclusive.com

what do you see?





Diversity and Inclusion Drive Productivity



Inclusive leadership is defined as a leadership style that embraces, encourages and taps into the creativity and ideas that come about in diverse groups.

(Shapiro, Wells, & Sanders, 2011)

1

Psychological Safety

Team members feel safe to take risks and be vulnerable in front of each other.

2

Dependability

Team members get things done on time and meet Google's high bar for excellence.

3

Structure & Clarity

Team members have clear roles, plans, and goals.

4

Meaning

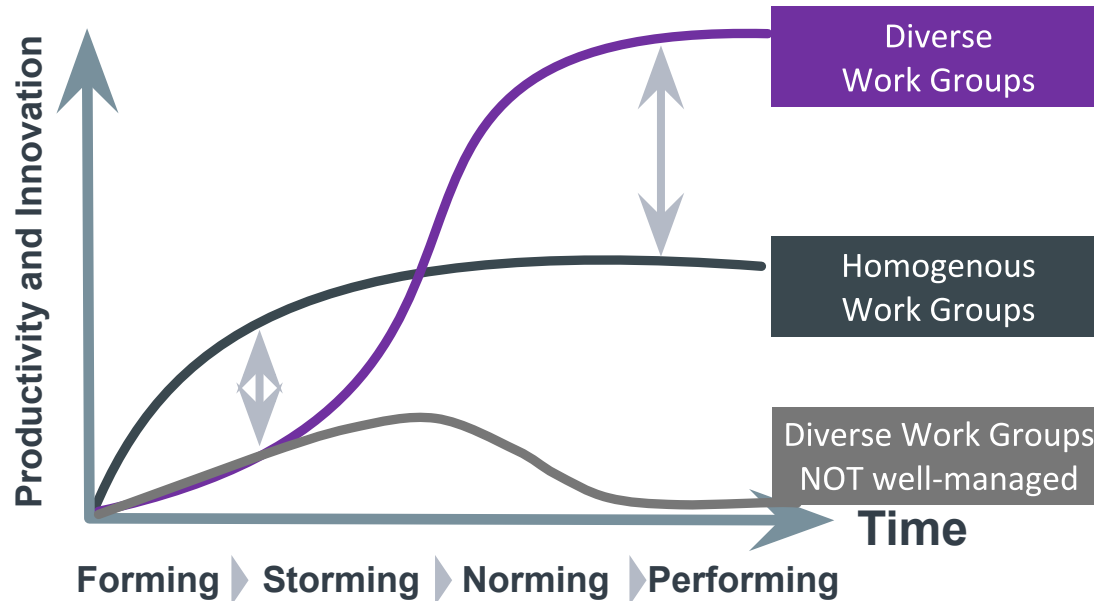
Work is personally important to team members.

5

Impact

Team members think their work matters and creates change.

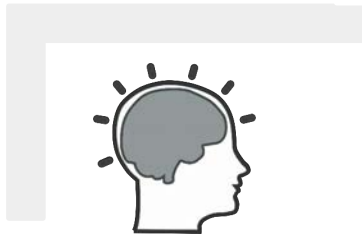
Diversity and Inclusion Drive Productivity



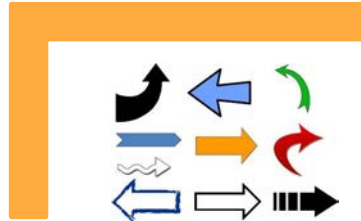
Diversity for Higher Performance

The **value proposition** of diversity and inclusion...

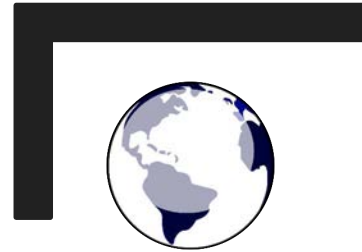
Diversity of **thought** is informed by diversity of experiences.



Diversity of **experiences** is enhanced by diversity of background.



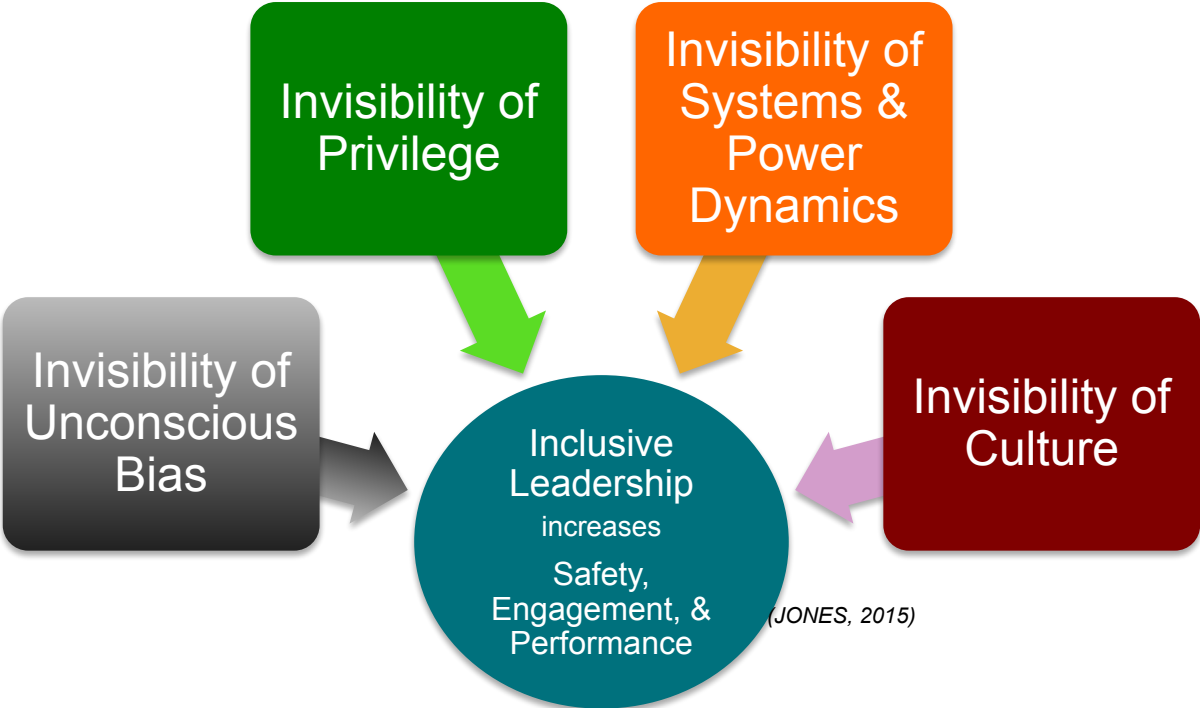
Diversity of **background** is fueled by diversity of people.



Diverse **people** contribute their best in an inclusive environment.



4 Invisible Barriers to Inclusive Leadership





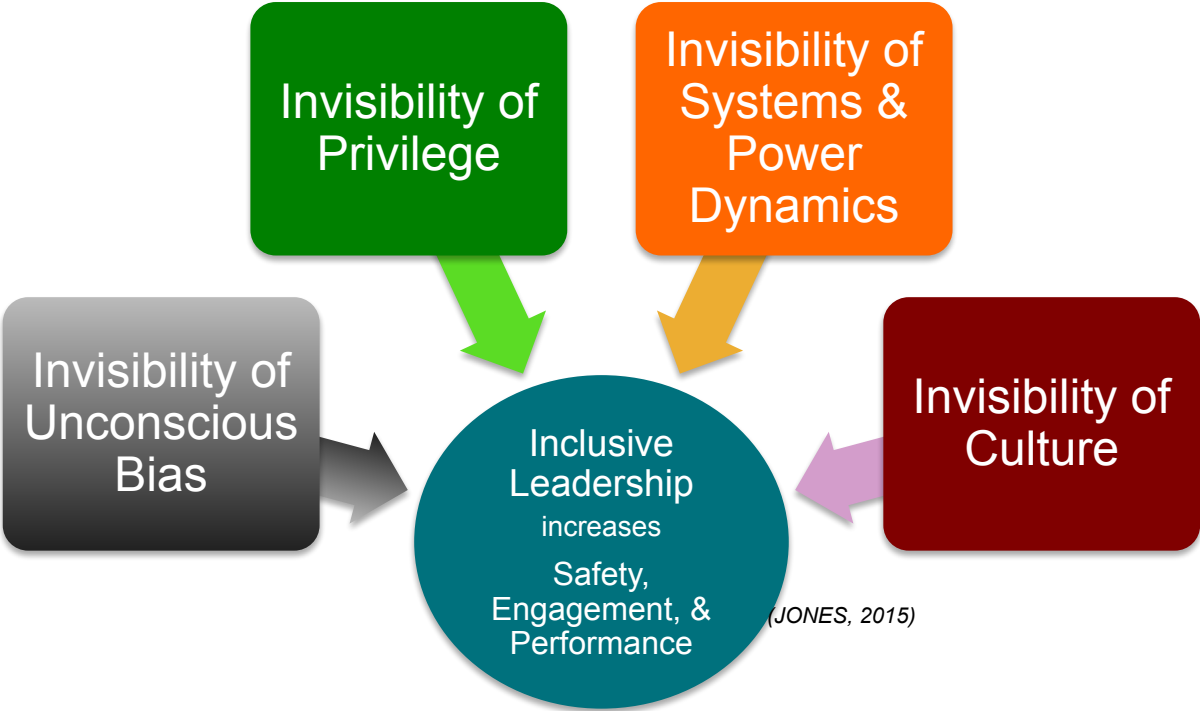
We don't see things as they are,
we see them as we
are

I cdn'uolt blveiee taht I cluod aulacly uesdnatnrd waht I was rdanieg: the phaonmneel pweor of the hmuan mnid. Aoccdrnig to a rsearch taem at Cmabrigde Uinervtisy, it deosn't mttar in waht oredr the ltteers in a word are, the olny iprmoatnt tihng is that the frist and lsat ltteer be in the rghit pclae. The rset can be a taotl mses and you can still raed it wouthit a porbelm.

Typoglycemia:

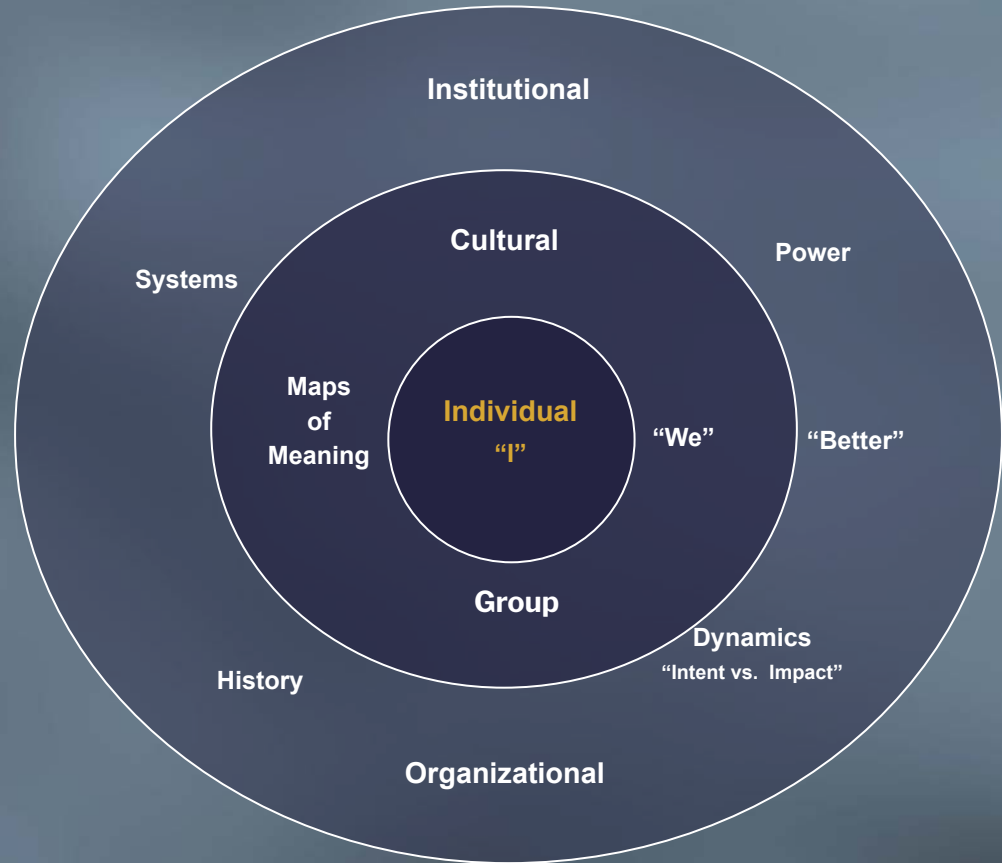
- the ability to read text even though the interior letters are scrambled.

4 Invisible Barriers to Inclusive Leadership





Levels of Understanding Diversity



ONE-UP



See individual acts

Blind to “group-ness”

Privilege/advantage is invisible

Create the system from their own beliefs, viewpoints, values, etc.

Give stay-in-line messages to members of both groups in order to maintain status quo

Focus is on: intent, “don’t be a victim,” how far we’ve come

ONE-DOWN



See patterns of behavior

Well aware of “group-ness”

Disadvantage is well known

Use one-up group’s standards to judge themselves

Often need to collude to survive, not stand out
Focus is on: effect/outcome, the “system,” how far we have to go

Predictable Patterns of Behavior

